

SPOKE

Conestoga College, Kitchener

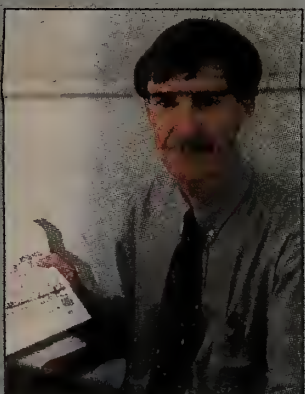
November 20, 2000

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Bidders battle over hot babe

By Kyla Rowntree

The highest bid at the Conestoga College Student Date Auction went for a guitar-playing singer who sang a song he had written himself.

Instead of strutting his stuff down the red-carpet runway like the others who participated in the auction on Nov. 8 in the Sanctuary, Steve Bounsanga, a second-year mechanical engineering student, got out his guitar and sang a tune in front of about 75 people who gathered for the auction.

Two bidders battled it out as people dug through their wallets and donated money to them so they could increase their bids for a date with Bounsanga.

Winning bidders at the auction got a date with the student being auctioned off and two tickets to the benefit concert for Mary's Place sponsored by broadcasting students at Sammy's Garage on Nov. 8.

Tannis Wade a first-year journalism student, who won the bid on Bounsanga, said, "He is hot and he has a good voice."

Bidders had the option of bidding on 12 students who volunteered from programs including journalism, mechanical-engineering, broadcasting-radio and television and law and security. The participants were dressed for the occasion — women in dresses and men in shirts and ties — and most

appeared nervous.

Broadcasting students sponsored the Student Date Auction and all proceeds went to offset the costs of the benefit concert at Sammy's Garage on Nov. 8.

The Student Date Auction raised \$339. A Loose Change Line fundraiser was also held to offset the cost of the concert. The cost of the concert was about \$800 and in total the broadcasting students raised just over \$1,400.

The \$600 raised at the concert went to Mary's Place, a homeless shelter for women and children in downtown Kitchener.

Mary's Place is currently at a 140 per cent vacancy rate and is in desperate need of funding in order to accommodate the high homeless rate among women and children.

Amy Fleming, a first-year journalism student, and Tanya Gafoor, a third-year broadcasting student, planned and organized the event.

Fleming thought of the idea and presented it to Gafoor who agreed the Student Date Auction was a good fund-raising idea.

Ginny Hawkrigg, a first-year broadcasting student who was auctioned off, said she had a backup bidder just in case no one bid on her when she was up on stage.

"I asked one of the guys in my program to come down and watch and I gave him \$50 to bid on me if



Highest bid recipient Steve Bounsanga, a second-year mechanical engineering student, sings an original song and plays guitar at the Student Date Auction in the Sanctuary Nov. 8. Bounsanga got the highest bid of \$53 from Tannis Wade, a first-year journalism student.

(Photo by Kyla Rowntree)

I was up there dying without a bid," said Hawkrigg.

"I'm recently single so it would

be really nice to get back out there and dating again. This is somewhat of a boost for me."

Students disrespect Remembrance service

By Kirsten Fifield

About five minutes into Conestoga College's Remembrance Day ceremony in the Sanctuary on Nov. 10, many of the students in attendance seemed to forget what the ceremony was about, as laughter, chatter and a television set could be heard.

"It's unfortunate that people can't take half an hour out of their day to remember," said event organizer Kerri-Lynn Kit, CSI vice-president of student services.

She added that one positive aspect of the ceremony was that when people entered the Sanctuary during the two minutes of silence they stopped at the door.

Steve Coleman, who has been the master of ceremonies at the event for the past three years, agreed that the ceremony was not taken as seriously as it has been in the past.

"Last year I had three students come up and thank me for doing it because they knew people who had been involved in the war."



Third-year broadcasting student Janice Saywell sings In Flanders Fields at the Remembrance Day ceremonies in the Sanctuary Nov. 10.

(Photo by Kirsten Fifield)

He added that it is sometimes hard to give a fresh face to something that happened so many years ago.

The ceremony consisted of a collection of letters, poems and essays written by soldiers and their loved ones during the war, which were read by a group of six students.

After the readings students were asked to stand and observe two minutes of silence and the playing of the national anthem.

The ceremony was presented in a serious tone by those involved, in an attempt to relay the emotions felt by those who lived through war in Canada.

Those who attended observed one true moment of silence near the end of the ceremony when third-year broadcasting student Janice Saywell sang In Flanders Fields a cappella.

Saywell said she has been singing the song since high school and performed it last year at the college's Remembrance Day ceremony.

Some students in attendance observed the spirit of Remembrance Day throughout the ceremony.

"(To me) it is paying homage to those who gave up their lives for their freedom and the freedom of others," said Dallas Schlitt, a second-year microcomputer administration student.

He added that students showed a lack of respect by talking during the two minutes of silence and playing of the anthem.

"More people are paying attention to the movie playing now, than were listening to the ceremony."

First-year management studies student Sabrina Ganesh said to her Remembrance Day means remembering the courage and bravery of those who fought in the war.

After the ceremony, students were invited to participate in a tree planting next to the pond behind the main teaching building.

About 10 students, mostly those involved in the presentation, braved the cold and took turns shovelling dirt around the tree, purchased by the CSI, that had been planted earlier that morning.

Tobin doesn't answer the questions

By Tammy Somerville

Many students will be thousands of dollars in debt by the time they graduate; some will owe up to \$75,000.

While Industry Minister Brian Tobin was not clear on how a Liberal federal government would help current students pay off the massive debts they are incurring, he did agree that the federal government has to do something to keep the costs of post-secondary education down when he was interviewed by Spoke after he attended the CSI election event at Conestoga College Nov. 7.

Tobin was reluctant to say exactly what a federal Liberal government would do and passed the blame on to the provincial government.

"There is no question that Mike

Harris has kind of taken the lid off and allowed institutions to set whatever tuition fees they want," said Tobin. "I don't think it is realistic or honest for me to say that because Mike Harris allows institutions to double tuitions that the federal government is going to step in and say, 'Don't worry, Mike. We are going to pay down the student loans that you are driving up.' It is just not realistic."

He repeatedly avoided directly answering how a new Liberal government, serving a third term, would help those now enrolled in post-secondary institutions.

When pressed on the issue, Tobin said the government should be looking more into debt relief.

"If I were to stand here and tell you that I've got a plan to pay down your debt, I'd be lying through my teeth and you'd be

foolish if you believed it," he said.

He agreed that students require debt relief. Having a longer time to repay loans, as well as lower interest rates are reasonable proposals he said. The Liberal platform does not have any such plans in it and doesn't mention student debt at all.

When he was premier of Newfoundland, Tobin promised the people of that province he would stay until the end of his term, but yet he resigned days before the federal election was called. He was appointed industry minister by Prime Minister Jean Chretien to court the Maritime vote.

Asked whether or not he thought this move would create cynicism among students voting for the first or second time, Tobin said he has strong support among Newfoundlanders.

"People recognize that when you have an election campaign when one party has a platform that is very detrimental to Newfoundland, I know as premier, the best use I can be is to get into the fight," he said.

Tobin expanded saying that the prospect of negative feelings among young voters is why he came to Conestoga College to talk to students.

The minister was informed of the recent random survey of Doon students, conducted by a member of Spoke staff, which revealed a lack of interest in the issues and lack of



Industry Minister Brian Tobin waits his turn to speak to students and Liberal supporters in the Sanctuary Nov. 7.

(Photo by Tammy Somerville)

trust for politicians.

He responded that things haven't changed because the same mentality was around when he was a young student.

"It doesn't matter what element of society you're talking about, you always have some people who are

not going to invest the time necessary to think and learn about the issues," said Tobin.

He said that is why it is important for political leaders to come to places like the college to speak directly to students and present their platforms.



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CJIQ requires student talent

By Kirsten Fifield

Conestoga College's new FM radio station, CJIQ, won't begin broadcasting until December, but

the search for student volunteers for the station has already begun.

Station manager Paul Osborne and programming specialist Mark Burley are looking for student volunteers who want to work with the station in any capacity.

Although journalism and broadcasting students will be working at the station as part of their curriculum, the opportunity to become involved with CJIQ is open to everyone at the college.

And you don't have to actually go on the air to be involved. Osborne and Burley are willing to provide one-on-one training to anyone interested in the production side of broadcasting.

The station will send a signal from its antenna above Door 4, out to the Global Television tower in Ayr. This will give CJIQ a broadcasting range from Hamilton to Lake Erie where listeners can tune in at 88.3 FM.

"It's a great opportunity to promote local talent," said Osborne, "because the station will focus on content from Waterloo Region."

He said students with ideas for shows for the radio's programming should prepare a proposal and bring it to his office located in 3B15.

The proposal should include a full explanation of the idea including what the content will be, who will host the show, how many people will be involved, who would be featured, whether the talent would be pre-recorded or live in the studio, and any related experience the individual may have.

Burley said it would also be help-

ful if the proposal included a script of a mock show so that he will be able to determine the amount of spoken word each show would contain.

CJIQ will operate according to CRTC regulations, which means the station's programming must contain 40 per cent Canadian content each day and 31 1/2 hours of spoken word and three hours of ethnic content each week.

"It's a great opportunity to promote local talent because the station will focus on content from Waterloo Region."

*Paul Osborne,
CJIQ station manager*

Proposals should also contain the names of all students involved, as well as their phone numbers and e-mail addresses.

Osborne said students with ideas for shows should submit them even if they do not want to go on the air.

"Someone may have a great idea and we could get someone else to host it."

Students who are interested in on-air positions should also contact Osborne because the station will need people to do newscasts, weather and other speaking roles.

Osborne said the station needs a lot of student volunteers because it will broadcast 24-hours a day, seven days a week.

COUNSELLOR'S CORNER: Unsure About Your Program Choice?

At this point in the fall term, most students are settling into a routine and beginning to feel a sense of familiarity with their classes. However, some students may feel uneasy, and wonder if they have chosen the course of study best suited to them. If you are having these thoughts, try asking yourself the following questions:

- ◆ **Why did you decide to come to college? Are you looking to gain qualifications for a specific career goal? Are you living up to the expectations of parents, family or friends? Did you come to college because you weren't sure what else to do after high school?**
- ◆ **What did you think would be interesting about the program? Try to identify what you were hoping to learn.**
- ◆ **How do your courses differ from your expectations? Are they not challenging enough, or are you lacking some prerequisite skills or knowledge to be successful?**
- ◆ **What aspects of your courses are you interested in? Are these areas to be examined in greater depth later, or are they more closely related to a different program of study?**
- ◆ **Are there other issues that may be interfering with your involvement with school? Do you spend more time thinking about your social life, your family, sports or other activities?**
- ◆ **Are you still unsure of what truly interests you, what you feel able to do and what you would find most rewarding?**

Perhaps after being exposed to college and the many possibilities, you are considering another area of study. Perhaps you just don't have enough information about the path you have chosen to be able to explore all the opportunities.

If you are feeling unsure, and this can certainly have an impact on your motivation to study, seek out information and help. Your faculty can be a rich source of information about their field and the variety of jobs. The Student Employment Office has information about employers and the world of work after graduation. Counsellors in Student Services can also assist with career exploration, educational choices and future goals. Talking about these issues can help clarify your goals.

A Message from Student Services (Room 2B02)

Rodeway Suites gets six-storey addition

206 new units should be ready for September

By Tammy Somerville

Conestoga College has started construction on a six-storey addition to Rodeway Suites that will contain 206 new units.

The student residence is located on New Dundee Road, across Homer Watson Boulevard from Doon campus.

Although the college has legally owned the residence since early September, the Ministry of Training, Colleges and Universities didn't approve the purchase until Sept. 21.

Kevin Mullan, vice-president of finance and administrative operations, said the college bought the student residence and more than two acres of additional land for phase two of the construction which is currently underway. The deal, which cost approximately \$5 million, also gives the college the option of a third parcel of land for roughly \$400,000.

"The six-storey addition now under construction added another \$8.5 million. Overall the bill to the college was \$14 million," said Mullan.

There is no set date when the third parcel of land will be developed. The college is waiting for the construction now underway to be completed, and then in three years

will evaluate occupancy and the length of the waiting list. The next addition will include approximately 50 units or 100 beds.

Rodeway Suites now has 230 rooms with 115 beds. With the addition now under construction, it will bring Conestoga's total residence capacity to 436.

Mullan said the residences are self-sustaining so students who do not live there will not have any costs added to their regular fees for residence operation or maintenance.

The only source of income is rent and the increases will coincide with inflation.

The timing of the deal couldn't be better for the college since many programs have seen massive increases in student enrolment. This year alone the practical nursing program admissions were up 35 per cent, the general arts and science program is up 61 per cent and the aviation program admissions were up 105 per cent.

Jack Fletcher, director of student services, said in a recent Spoke interview that the timing was right to buy the residence because the risk of owning it is less now than it was six or seven years ago.

Mullan explained that the cost of land and construction as well as interest rates were higher in 1992.

"The original price for the deal including the building and land was in the \$6 million range," he said.

Mullan said the new residences will fill up before they open because the existing residence is full and there is a waiting list.

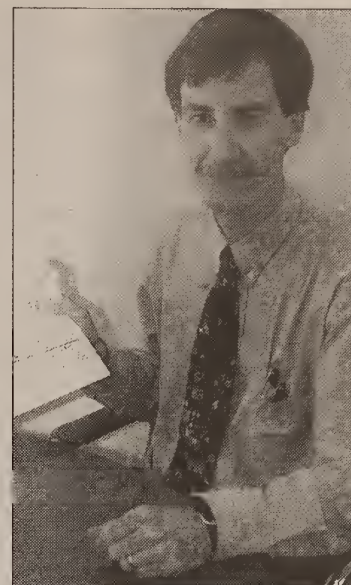
"There isn't any real student housing in the area," he said.

The new residence units, slated to be ready for September 2001, will have two separate bedrooms to attract students, unlike the current units that have both beds in an open area.

Students already in residence get first dibs on the new accommodations, but Mullan said he expects everything to be full by the time students start classes next fall.

There will be no changes for students living there now except for some disturbances with the construction. The manager of Rodeway Suites will be meeting with students regularly regarding progress.

Throughout the summer of 2001 the original residence will undergo renovations. Mullan said more quiet study spaces will be built and a main floor informal lounge for students will be created. The rooms will also be refurbished and the basement area that holds the laundry, storage and existing lounge



Kevin Mullan, vice-president of finance and administrative operations, holds the layout for the new addition to Rodeway Suites. The purchase of the student residence by the college received ministry approval Sept. 21.

(Photo by Tammy Somerville)

and game room will have air conditioning installed.

Mullan said the cost to students living in residence will not increase and Internet access is still included, but the new units will have hookups in each bedroom where

now there is only one for each unit.

The \$1,875 per semester includes a television, cable service, local phone service, utilities and furniture. Students bring their own toasters, linens and computers.

The investment benefits students now and in the future, said Mullan. He said that as housing becomes increasingly scarce in the region, students won't have to worry about skyrocketing rent.

The new residence space means the college is not going to have to deal with students who want to enroll but are unable to find housing.

Mullan added that with specialty programs like the wood-skills training program Conestoga offers, students need to be assured they will have accommodations and now the college can do that.

There are also mature students who want to come back to school full time who can't afford it if they have to pay for an apartment, said Mullan. Residence is now an option for them.

Transportation is also an issue for students, said Mullan. They don't want to spend 1 1/2 hours on a bus and most can't afford to buy a car.

"The college looks at it as a student service," said Mullan. "By buying Rodeway Suites, we're ensuring it stays a residence and doesn't become a hotel. There was no guarantee in the long term; now we have a guarantee."

Conestoga College

Quality Policy

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Students need to get to polls

When Conestoga College students enter the real world after two or three years of hitting the books and bars, there are many things that will come as a shock to them.

There will be taxes to pay, and high ones. There will be no help to pay back the thousands of dollars in student loans. When they go to the emergency room, they will wait for two, three, even four hours. The air they breathe will make them sick and gas prices will climb higher. Some of them will have children and will find out that it costs more for child care than it does for rent.

They will bitch and complain. They will curse and swear. They will blame everyone, except who is most at fault, themselves.

They didn't vote in the Nov. 27, 2000 federal election. Their voice was not heard and their choice was not recorded. They were too wrapped up in their own lives to worry about their own futures.

With traditionally less than 10 per cent of students voting, politicians continue to ignore them. But no one seems to care. With escalating tuition costs and mounting debts, someone should care and who better than students?

The future of this country should sit up and take note. Do we want clean air and water? Do we want to preserve the Earth as it is or destroy it beyond repair and then realize we were wrong? Do we want to protect those who cannot protect themselves? Do we want our children to be safe, educated, happy and prosperous?

All we have heard (at least those of us who are listening) from the Liberals, Canadian Alliance, NDP, Bloc Quebecois and Conservatives is taxes, health care and gun control. These are important issues, but education is also important. The political parties have not made it a priority because they don't have to; students haven't made them.

Alliance leader Stockwell Day wants to be prime minister of Canada. Although not in his platform, he has said he would give students who receive OSAP a break by allowing them to pay back their loans based on payments in proportion to their salaries once they have a job. But, while he served the PC government of Alberta as provincial treasurer, tuition fees skyrocketed more than 200 per cent to become among the highest in the country.

Sure he would give students more time to pay back their loans, but would they be paying back \$100,000 instead of \$30,000 because of additional interest? These are things students should know and care about.

A random survey of Conestoga College students on the Doon campus Nov. 2 showed some students were unaware a Canadian federal election was being held. How can students be so ... naive, uninformed and indifferent?

If we can learn anything from the Nov. 7 U.S. presidential election, it is as simple as every vote counts, everyone counts and people should always take advantage of their right to vote. The outcome of the Gore/Bush race will be decided by a couple of hundred people.

Only half of the 300 million people eligible to vote bothered to cast a ballot. What is going through the minds of those who couldn't bother? "If only, if only."

The CSI academic sub-committee tried to help educate students at Conestoga College. Candidates in the Cambridge riding were invited to speak to students in the Sanctuary Nov. 7. Federal Industry Minister Brian Tobin was there to lend support to Liberal MP Janko Peric and although none of the other parties sent representatives, it was educational.

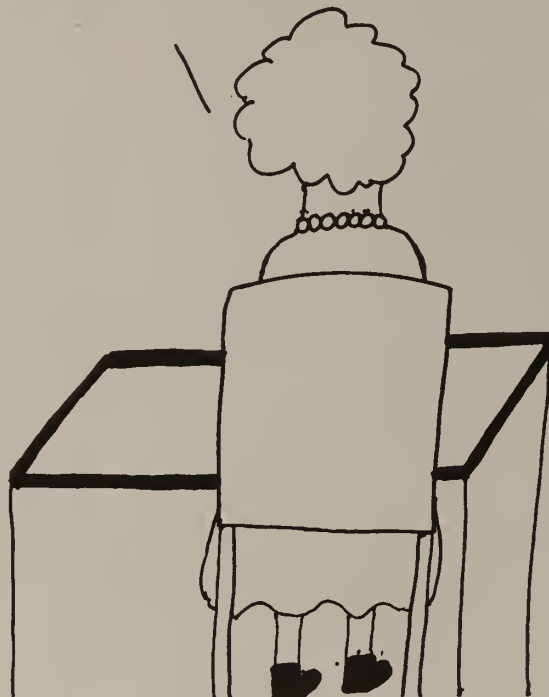
It was an opportunity to learn about the issues and what the Liberals plan to do about them. But where were the students? Only about 30 attended.

We live in a democratic country where we are lucky enough to have the opportunity to express ourselves on a ballot. With our vote we choose the government that runs the country. In many countries people are tortured and executed every day when they try to exercise their democratic rights.

These people would love to have a say in their government.

MARK AN "X" IN THE APPROPRIATE BOX.

Eenie, meenie, minie, moe,
catch a tiger by his
tail



Mudslinging 101

Federal party leaders get down and dirty

By Kirsten Fifield

As the federal election on Nov. 27 draws near you would think the Canadian political parties would begin to send out strong, clear messages about their stand on this election's issues and their visions for Canada.

But instead, policies and issues have taken the back burner, while mudslinging is in full force.

Prime Minister Jean Chretien has accused Alliance Leader Stockwell Day of trying to destroy the Charter of Rights because of his willingness to use the notwithstanding clause.

Day has referred to Chretien as "one of the worst finance ministers in recent history," saying the country needs to stop gambling its tax dollars on Chretien's friends.

While Conservative Leader Joe Clark flat out called Chretien a liar, and when Chretien made mistakes when referring to Day buying a gun and the 1989 massacre of 14 women in Montreal, Clark went on to allude that he was also an idiot.

"Chretien's first reaction was to

deny the brain drain. Now, I'm not sure how he'd know," said Clark.

Despite what the politicians may think, I believe the majority of Canadians are more interested in the issues facing this country, rather than the leaders' opinions on how their opponents will destroy it.

Major issues in this election are two-tier health care, tax cuts and gun control.

The leaders are sending out one clear message. They believe that the voting population in Canada is made up of a bunch of gullible idiots.

If this were not true, they would not feel the need to point out every shortcoming of their opponents for fear that Canadians are too stupid to figure it out for themselves.

I, for one, feel I am capable of listening to a party's platform, and forming an opinion on whether or not I feel comfortable in trusting my country to the party's leader and the party's elected MPs as the government.

I've heard enough B.S. in my life that I feel confident enough I will

recognize it when I hear it.

But since the political leaders have chosen to make campaigning about mudslinging, instead of the issues in this election, Canadians are left trying to sort through which leader's accusations seem to make the most sense.

A prime minister should be chosen on his/her merits, not his/her ability to denigrate someone else.

Do we really want to elect someone to run the country who resorts to these kinds of tactics, possibly because his/her platform can't stand up to the scrutiny of opponents?

I would like to see the party leaders confident enough in their election platform to defend it.

I would like to see them point out the flaws in their opponents' platforms without resorting to personal attacks.

I would like to see Canadians elect a prime minister because his/her morals have not become questionable as a result of dirty campaign tactics.

But the reality is I will not see any of these things in this election.

SPOKE

Keeping Conestoga College connected

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Russian journalist on a paper-chase

Visits Canada to learn about newspaper business

By Lisa Hiller

The managing editor of a small newspaper in Russia who spoke to journalism students at Conestoga College on Nov. 6 said Canadians are lazier than she thought they were.

Anna Burlachenko, who works at the Ukhta, said that Russians are quick and hurried in their lives and Canadians are not. She also noted that Canadians are friendlier than Americans.

Burlachenko, who lives in a city also called Ukhta in northwest Russia in the Komi Republic, spoke to about 40 first- and second-year journalism students about why she came to Canada and what it is like to be a journalist in Russia.

Burlachenko is in southern Ontario to learn about the newspaper business in Canada through a program called the Yeltsin Democracy Fellowship Program established in 1992 when former president Boris Yeltsin visited Canada. A contribution of \$20 million has been invested in a trust fund through the Canadian International Development Agency and proceeds finance the fellowship program.

The fellowship is to assist Russia in the transition to a democratic society and a market economy by sponsoring short-term customized training programs in Canada for reform leaders from a variety of sectors.

The program was available to only the public sector until 1998. During Prime Minister Jean Chretien's mission to Russia in 1997, and in response to Yeltsin's request for assistance, Canada announced an expansion to bring up to 500 Russians to Canada from 1998-2000 for customized management training.

The program is now in a transition phase with an emerging emphasis on private and public sector management training. A Canadian private sector fellowship program was piloted in February of 1998 and launched for real in the fall of 1998.

The fellowship includes a six-week training program in Canada which provides private sector managers with advanced training in one of five management competencies and practical experience in how Canadian industry operates.

The six-week program includes the following components: pre-departure orientation in Russia for one day, an orientation program in Canada for one week, a core competency seminar for one week, practical attachments and action research projects for three weeks and strategic change management and debriefing for one week.

There are two sessions for 25-35 people in the spring and fall.

The training program is managed by SIGMA VI, an education and training management firm. SIGMA VI in Ottawa sends staff to Russia twice a year to interview candidates.

Burlachenko entered the training program in 1999 after passing entrance exams.

"They were not difficult, but not

easy for me, either," she said.

Burlachenko graduated with a degree in business management to qualify for the fellowship.

She passed interviews with a SIGMA VI representative and came to Canada in October. She trained for three days and has spent two weeks at Ryerson Polytechnic University in Toronto since her arrival.

Burlachenko had a choice of coming to one of 11 countries, but she chose Canada because her teachers at university said she should try to visit an English-speaking country.

She originally spoke to an

"We have five local papers so competition (for subscribers) is very tough."

*Anna Burlachenko,
Ukhta managing editor*

American representative whose tone she said was unfriendly.

She said the American saw her as a competitor and as someone whose dream was to visit the United States. This turned her off so she made some more calls and eventually chose Canada.

Burlachenko's city in Russia, Ukhta, is farther north than the Yukon. Oil, gas, mining and forestry are the major industries.

Burlachenko's newspaper was the only one in Ukhta until 1992. Now there are five.

The Ukhta has the second biggest circulation of the five newspapers.

"We have five local papers so competition (for subscribers) is very tough," she said.

The Ukhta has 9,500 subscribers in a city of 100,000. Less than 10 per cent of the population subscribes to a paper.

The Ukhta prints only eight pages and is published now only four days a week because of financial problems.

Burlachenko said the relationship among the papers is friendly. She said they help each other out with stories and never have conflicts.

Her newspaper, which has been operating since 1941, employs a staff of 21.

Her main responsibilities include supervising eight staff journalists, connecting with news services and researching current news issues.

Burlachenko said it is difficult to work with journalists and there are many responsibilities. She said sometimes her reporters write very boring and monotonous stories.

The news is mostly local, although Burlachenko said there is sometimes international news, but rarely. Any international news comes from television and federal papers.

"We are focused on our city events," said Burlachenko.

Crime events, life stories and biographies are most popular with the readers. "We know our readers and we know whom we write to," Burlachenko said. "I think we see more and feel more in our life."

Burlachenko said she never

thought of being a journalist.

She first worked in graphic design at the paper. She started writing articles and became a reporter and then an editor. Two years later she became her newspaper's managing editor.

"We lead the democratic reform process right now," Burlachenko said of newspapers in Russia, which were a department of the local government during the Communist regime.

Burlachenko said it is difficult to change minds and ways of thinking and that the newspaper must change with society and the community.

What she has learned from Canada has been beneficial, she said, and she hopes to launch a program in support of journalists when she gets back to Russia.

She also hopes to make the Ukhta number 1 in readership within the next two years, improving profitability by making the paper more interesting to readers and increasing efficiency in its overall operation.

"We will kill our competitors," Burlachenko said. "We will be our only paper."

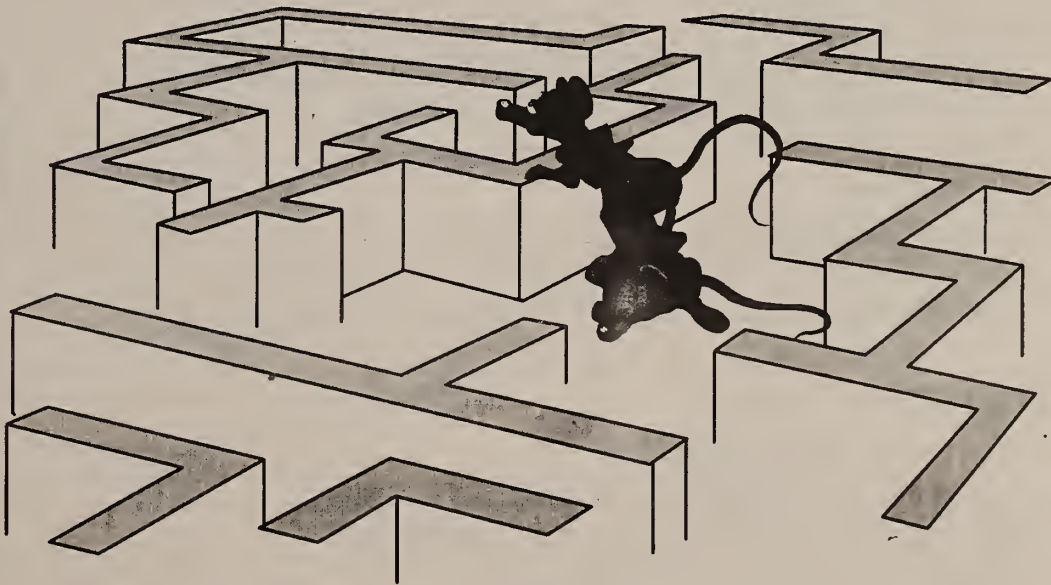


Anna Burlachenko, a Russian journalist and managing editor, spoke to journalism students about her experience working on a Russian newspaper on Nov. 6.

(Photo by Reni Nicholson)

IMPORTANT REMINDER

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Is December 1, 2000**



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Rm. 2B02**

ISO documentation passes review



Carolyn Macdonald of KPMG thoroughly reviews and assesses Conestoga's ISO documentation Nov. 7. The initial documentation review is the first step in the ISO registration process.

(Photo by Khiam Nong)

By Khiam Nong

Despite four minor non-conformances, Conestoga College's International Standards Organization documentation is detailed and well written, according to two auditors from KPMG, an external auditing company.

Joe Beingessner and Carolyn Macdonald of KPMG's Waterloo branch were at Conestoga College's Doon campus on Nov. 7 to review and assess the college's ISO documentation of policy, procedure, work instructions and forms.

"They were really pleased with their findings," said Bill Jeffrey, Conestoga College's ISO committee management representative.

The two auditors did a thorough review of the documents to make

sure Conestoga College has met ISO standards.

The International Standards Organization sets standards in quality and consistency for businesses to follow.

Conestoga College hopes to be certified as an ISO 9001 facility by early 2001.

The college intends to be the first educational institution in North America to be fully ISO certified. Some other colleges are certified in only certain areas.

Beingessner explained that evaluating Conestoga College was different from evaluating a manufacturing institution because the service at the college is more abstract.

"Some things are difficult to measure," he said. "The preparation, delivery and evaluation requires a higher expertise with regards to measuring effectively."

Four non-conformances, things that do not comply with ISO standards, were found and documented.

But Beingessner said the non-conformances were minor in nature and that they had to do with wording. A major non-conformance would be a failure to recognize an ISO standard.

But Conestoga College's documentation did not have any major non-conformances.

"You have two experts saying we have good documents," said Jeffrey. "It's really reassuring."

Jeffrey said the ISO committee

members were not exactly sure what the auditors would find, and that they are now a lot more confident.

Conestoga College will now have the opportunity to revise the documents before a pre-assessment audit scheduled for Jan. 18-19.

Jeffrey said the pre-assessment audit is like a mock registration audit. "They will validate what we have documented and see that we prove it," he said.

"You have two experts saying we have good documents. It's really reassuring."

*Bill Jeffrey,
ISO committee
management representative*

The auditors will gather information by observation, interview and examination of records.

They will see that three questions are answered during the auditing process: Does the documentation comply with the ISO standard? Are the documented procedures implemented? Are the procedures effective?

Jeffrey said the date of the registration audit has been changed to Feb. 14-16.

"We need time to regain and correct any deficiencies from the pre-assessment," he said.



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Corrections

A story which appeared in the Nov. 13 issue of Spoke reported the wrong date for the Kitchener Rangers' breakfast for children. The correct date was Nov. 11.

Also in the Nov. 13 issue of Spoke, the pull-quote for the Conestoga Condors' hockey report was wrongly attributed. It should have been attributed to Greg Rickwood.

Spoke apologizes for the errors.



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Students benefit from software upgrades

By Quan La

Conestoga College's computer services has upgraded the college's computer software, despite its late arrival.

Computer services wanted the upgrades for the beginning of May this year, but the software packages didn't arrive until the second week of August, giving computer services only three weeks to install new programs before fall semester classes started.

Wayne Hewitt, a computer services technical support specialist, said computer services has been working for the last three months and is still upgrading computers. He said computer services employees and students from the computer programmer/analyst program installed the upgrades.

Doon, Guelph, Waterloo and Cambridge campuses were upgrad-

ed with a new operating system and software upgrades, said Hewitt.

Windows 98, the new operating system, has advanced features, more device drivers, improved plug and play power management, and an Internet update site which has helped computer services.

Hewitt said Windows 98 caused a problem with computers shutting down, but computer services was able to get a patch that corrected the problem on the Windows update site.

Students can use new programs such as Microsoft Office 2000, Microsoft project 2000, AutoCAD 2000, Accounting version 8, Visual Studio version 6 and Borland C++.

Jordan Teschke, a third-year mechanical engineering student, has been using the upgraded AutoCAD. He said the new version

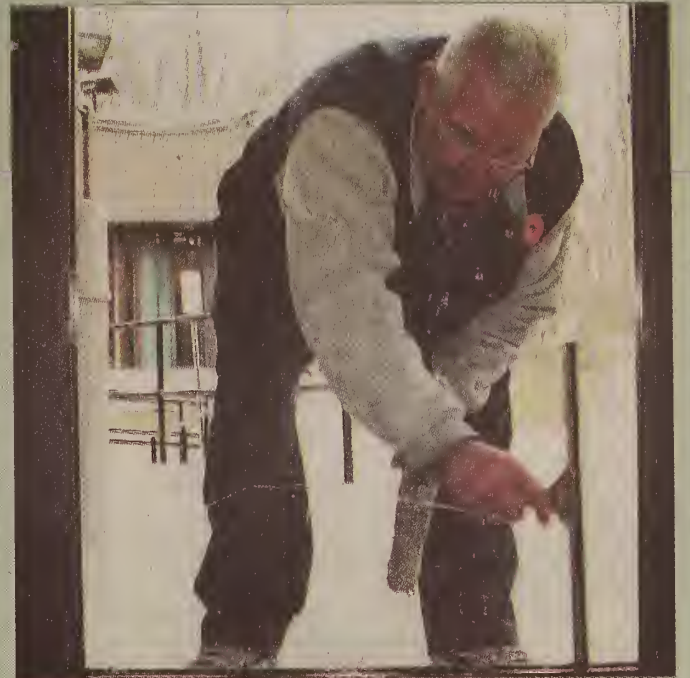
has more features and learning the new version will help him compete in the job market because employers look for people who can operate their systems. Most companies run the newest software, said Teschke.

Rob Malone, a third-year computer programmer/analyst student, said it is great that the school invests in new software because students need to stay up-to-date with technology since it changes so quickly. He said learning the skills and programs employers require is his biggest concern because he wants to enter the business world prepared.

Hewitt said the upgrades were paid with funding from the Strategic Skills Investment program and the technology fees students paid with their tuition, which amounts to about \$80.

Computer services is planning more upgrades during the Christmas break, said Hewitt.

Window wiper



Len Höfsetter cleans the windows at Door 5 Nov. 7. He has been working for housekeeping at the college for six years with cleaning doors and windows being his sole job. He cleans doors in busy areas three times a day.

(Photo by Tammy Somerville)

New program teaches complementary care

Includes aromatherapy and reflexology

By Reni Nicholson

A new, part-time program in health-care education is being offered at Conestoga College.

Complementary Care, a post-graduate program concentrating on the natural and holistic paths to better health and healing, has been approved by the Ontario Ministry of Health.

Included in the alternative methods to medication covered in the course are aromatherapy, reflexology, therapeutic touch and reiki, an ancient healing art from Japan and Tibet.

The practice of such methods of healing is not new, especially in Europe and Asia, but the recognition of the medical techniques at the post-secondary level is still a new concept in Ontario.

"Complementary care involves and engages the whole person, not just an isolated symptom or condition," said Marjorie Paleshi, program co-ordinator. "The caregiver and recipient work together, establishing a focus and relationship that attends to whole-person consideration and care."

The program offered at Conestoga is the only college-level program available in southern Ontario.

The program, which takes two to three years to complete, consists of 12 required courses, some electives and a supervised lab in which clinical training will take place.

Though enrolment is low, Paleshi believes many medical practices and doctors have begun to recognize the effectiveness offered by the complementary care approaches.

Complementary care treatments

decrease the need for drugs in treatment and aid in a more responsive healing process, said Paleshi.

"The medical profession is starting to consider the potential value of such care, and this is beginning to be reflected in the medical schools."

Application for admission is open to those with degrees or diplomas in medical fields such as nursing, physiology, kinesiology, psychology and social work, as well as those who have acquired a significant amount of related work experience.

"These days, people are looking for more than the traditional medical model."

Marjorie Paleshi,
program co-ordinator

Health-care professionals who complete the program are entitled to take qualifying examinations set by the Reflexology Association of Canada and by the Canadian Federation of Aromatherapy.

Paleshi said career opportunities for students who complete the course exist in urban and rural areas, through self-employment, the forming of local health-care practices or involvement with naturopathic or chiropractic clinics.

She said complementary care has potential for demand in the fields of sports medicine, chronic ailments, rehabilitation and palliative care.

"These days, people are looking for more than the traditional medical model," said Paleshi. "They want more sophisticated answers."



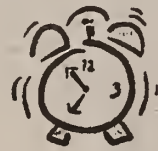
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Kunkle joins CBSA executive

Accounting student is in charge of promotions

By Kyla Rowntree

Jessika Kunkle, second-year accounting, was elected the new promotions executive at the Conestoga Business Students Association's bi-weekly meeting at Conestoga College on Nov. 9.

"I worked pretty hard for this," said Kunkle, "and I put a lot of effort into the various ideas that I wanted to plan for next semester."

She added that she doesn't want to sell chocolates all through the year because it seems to be annoying the students.

Kunkle said she wants to get out to the students to gather some ideas to do what the students want.

"I want to get the school involved with each other," said Kunkle. "I want to stop this little cliquish group thing we have going here. I want people to get to know each other."

The position of the promotions executive involves an individual with enthusiasm specifically towards promotions, said CBSA president Anne Thailleur.

"We need a team player for this job," said Thailleur. "Someone with dedication and organization is the best person for this job."



Jessika Kunkle, a second-year accounting student, was named the CBSA's new promotions executive after winning a Nov. 9 election.
(Photo by Kyla Rowntree)

The term of the position runs from May to May and involves a

lot of time, organization and dedication, said Thailleur.

The job involves setting up dates and places and choosing events and themes, monitoring ticket sales and designing posters and distributing them for upcoming events.

Only two business students, Kunkle and Jen Lamorea, first-year marketing, ran for the position.

Lamorea performed a juggling act with three balls.

The colour of the three balls symbolized parts of her life that she would have to juggle along with the position of promotions executive.

This will be the third time the promotion executive position has been filled this term as the two other executives quit because of time constraints, said Thailleur.

The job involves a lot of after-school activities and a commitment of about 20 hours a week.

A computer liaison was supposed to be elected as well, however the class representatives all agreed that they were not informed of the opening for the position and they were unprepared to vote.

The computer liaison will be elected on Nov. 23.

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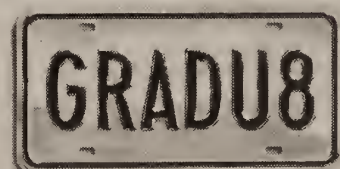
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Bedazzled delivers devilish delights

By Derek Lester

Brendan Fraser's wackiness and talent really comes out in the comedy *Bedazzled*.

Elliot Richards (Fraser) is a nerdy, hopelessly romantic technical adviser who falls in love with co-worker Alison Gardiner (Frances O'Connor).

When Richards needs a little help with trying to pick up his love, he says he would sell his soul to be with Alison, which summons the Devil (Elizabeth Hurley).

Richards is almost immediately taken in by the Devil's beauty, and after some convincing, a deal is made, Richards' soul in return for seven wishes.

Richards' wishes turn him into many different characters ranging from a Columbian drug lord to the president of the United States. Richards always ends up with Gardiner after a wish, but somehow it all falls apart because of a little twist the Devil makes.

One time Gardiner cheated on Richards and left him for another man. Another time he took her back to his place where his gay

lover was waiting for him, so she left him again.

With his last wish, he mistakenly finds the only loophole in the contract with the Devil. He promises the Devil he won't tell anyone what the loophole is.

Richards doesn't end up with Gardiner, but another twist at the end does go in his favour.

Hurley plays the part of an attractive Devil who wears revealing outfits. She lured me under her spell. If the real Devil looked like her, I might not mind going to Hell.

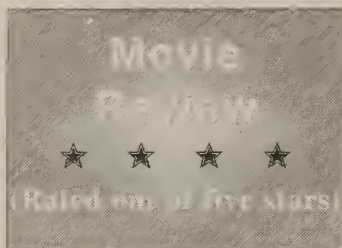
Her devilish beauty was part of the reason why she got Richards to sign the contract for his soul.

Richards had never had a real friend. The Devil appeared to want to be his friend and help him. This is another reason why he is tempted by the Devil.

O'Connor plays the part of a beautiful, shy-looking young woman, and it is easy to see why Richards falls for her.

All in all, the actors and actresses put out a dazzling and funny performance you won't want to miss.

If you like a good comedy, go see *Bedazzled* because you will also probably be dazzled!



Canada's Brendan Fraser proves again he has what it takes to carry a movie. Fraser stars with Elizabeth Hurley in the wacky comedy *Bedazzled*. Fraser plays a hopeless romantic who sells his soul to the devil (Hurley) in order to win the heart of a co-worker.

(Internet photo)

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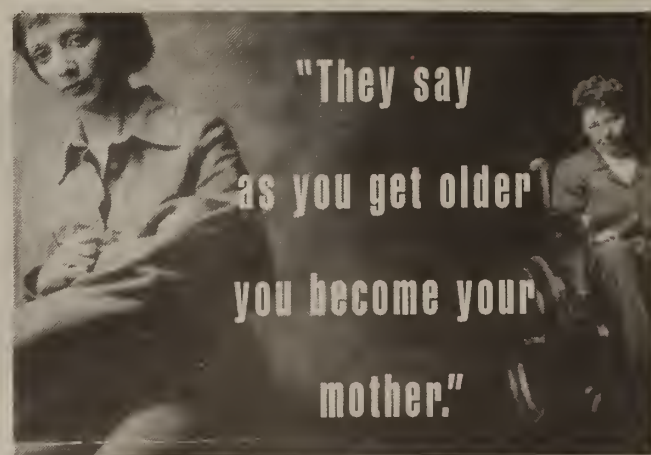
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Rap Essentials 2000 not essential

By Kyla Rowntree

The title of the CD compilation Rap Essentials 2000 is completely off as the sound of rap is more of a monotonous hip-hop tone and at a very slow moving pace.

As for the "essential" part included in the title, the album is definitely not essential if you are a collector of rap.

This album defines the evolution of rap as it has changed since Ice-T and Ice Cube haven't dominated the rap scene.

A slow but heavy beat of amateurs seems to be the sound of rap on the album which was released in stores Oct. 10. It includes sounds from Q-Tip and Citizen Kane.

Explicit lyrics and a parental advisory warning appear on the cover as with any compact disc released today.

The album does include a fair number of tracks. It's not often a CD releases six bonus tracks along with 12 songs. There are 18 songs on the album and you definitely receive your money's worth on this one if you like the sound.

This rap compilation is composed of many different sounds and rhythms of different artists across the board. The best part of the CD is the cover which opens to short bios of each artist with a picture. This is a great inclusion for any CD because it features the origin and accomplishments of the artist.

The first song P.O.W by Crazy and Wild has a monotonous tone to start off an album. Rap does consist of repetitive beats, however this track defines repetitive.

The same beat and two cords echo throughout the entire four minutes of the song and it is my guess listeners will proceed to Track 2 after 30 seconds. This song and its lyrics aren't the type of song that should jump-start an album.

Credit is due to the artists as they are two inmates of the Collins Bay Penitentiary in Kingston. Black Jackal and Dirty Money originate from Toronto and the song was recorded along with its video behind bars.

Citizen Kane and Q-Tip are the only two well-known artists on the album. Soldier's Story, Track 5, by Citizen Kane, has a great rhythm and the CD might be worth purchasing for this song.

The slow more laid-back repetitive beat is wears thin by Track 3. By the time you hit Track 4 it can be assumed you'll flip through until you find a beat worth moving to.

It isn't until the fifth song that you really get into the rap and the lyrics that are supposed to be in the CD in the first place.

You might enjoy this album if you appreciate the slow sound of rap. The wide range of artists may intrigue listeners, however the sounds are so different it may also turn them off.

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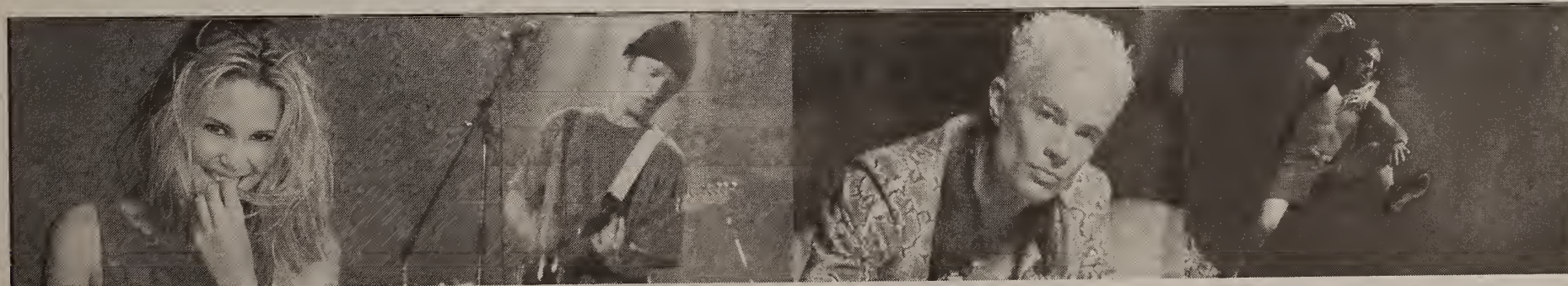
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Condors' comeback nets first win

By Lisa Hiller

Conestoga Condors' forward Dave Stewart scored the winning goal against Humber with 16 seconds remaining in the game to defeat the Hawks 3-2 in men's varsity hockey action in Toronto on Nov. 9.

After losing their first two games of the season in which Sault Ste. Marie and Cambrian outscored them 21-8, the Condors rebounded with a big come-from-behind win at Westwood arena.

The Condors hadn't played a game since Oct. 28 and it showed in the first period when they came out slow.

Humber was able to manoeuvre freely in the Condors' zone and get 16 shots on goalie Ryan Kentner.

Kentner made some of his biggest stops of the game in the first period, keeping his team in the game and giving them a chance to win, but the score was 2-0 at the end of the period.

Conestoga had a much better second period outshooting the Hawks 12-10. They picked up their physical play and were much more aggressive in Humber's zone.

Centre Matt Turcotte picked up one of his two points with a goal at 18:55.

In the third, the Condors kept the momentum going. Humber seemed to lay back, content with trying to protect a 2-1 lead.

Captain Greg Thede scored a power-play goal at 16:25 in the third and Stewart scored the go-ahead goal just before the buzzer to earn the Condors their first victory of the season.

"It's just a huge game for us coming after those two bad losses," said Condors' assistant coach Greg Rickwood.

Rickwood said that the team was lucky to get out of the first period only down by two goals.

"The players were just going through the motions out there," said Rickwood. "In between periods they were told they needed

some life, zip and intensity."

Coach Ken Galerno said the outstanding player of the game was Captain Greg Thede who scored the equalizer and assisted on the winning goal.

He said goalie Kentner had an outstanding effort as well.

"Our number 1 line of Turcotte, Jeremy Henry and Stewart saw a tremendous amount of ice time and were up to the task," Galerno said. "All four lines played extremely well."

Turcotte and Stewart had two-point games.

Thede said the team played a lot better. "It was a 100 per cent turnaround for the guys."

Conestoga played a great defensive game, he added.

Galerno said his team's discipline level and execution was great and they took only four minor penalties.

Humber took four minor penalties.

Conestoga outshot Humber 36-33.

Too close for comfort



Jordan Banninga of Lambton Lighting tries to clear the puck from the front of his net during a minor bantam hockey game against Oshawa Motor Sales Nov. 10 at the Conestoga Rec Centre. Ninety teams were playing in the 30th Annual Kitchener Minor Hockey Association Tim Hortons Blueline Tournament.

(Photo by Quan La)

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as

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Andrew Telegdi has been working hard for well over twenty-five years in support of post-secondary education and students — since his early days as two-term president of the Federation of Students at UW.

Andrew Telegdi still understands student needs and aspirations and is a strong advocate for all students and academic institutions in the Region. He has served as chair of the Community Advisory Board at Conestoga College, on the Senate of the University of Waterloo and on the Board of Governors of Wilfrid Laurier University.

When he went to Ottawa, he became one of the founders of the Post-Secondary Education Caucus, which has influenced the government to greatly expand funding for the research granting agencies, to create the Millennium Scholarship Fund, to provide matching grants for education savings plans and to increase the education tax credit for full-and part-time students.

Recently, with the help of MPs Janko Peric (Cambridge), Brenda Chamberlain (Guelph-Wellington) and Karen Redman (Kitchener Centre) Andrew made a significant contribution to the NUMBER ONE COLLEGE in Ontario through his tenacious work with Conestoga College and its private-sector partners to secure Federal Government Funding to equip the College with state-of-the-art machines and infrastructure. Andrew was instrumental in securing over \$4.2 million for the acquisition of new machines by the Mechanical Engineering Labs at the Doon and Guelph campuses and for the development of the new Information Technology Centre at the Waterloo campus.

With friends like this, no wonder Conestoga College is now poised to be the NUMBER ONE COLLEGE in Canada.

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